

Report on Meeting 1

The Task Force on Community Engagement

December 1, 2016

The Task Force's Consensus on Purpose

The Task Force on Community Engagement held their first meeting on December 1, 2016. This task force was created by the Raleigh City Council to provide recommendations on community engagement. The City Council's guidance for the task force includes: studying the current Citizens Advisory Council structure, benchmarking other cities, and exploring new structures on community engagement. The work is currently scheduled to be completed March 1, 2017 with a recommendation report to the Raleigh City Council in early March 2017.

At this first meeting, the task force came to consensus that their task is to be open and creative to all options on how citizens can give feedback to their government and receive information from their city. They are open to "blue sky".

The task force agreed that they are evaluating the Citizens Advisory Council structure and well as benchmarking other cities. The group is also working to find ways to structure community engagement in new ways, based on many factors including changes in technology and population.

The task force sees their purpose as not focusing on one structure or system but on the broader outcomes for which these structures and systems were created to address in the first place. Then a structure will be recommended to the Raleigh City Council that seeks to meet these outcomes.

Agreed Structure of Work:

Planning the task force meetings:

All task force members present at each meeting will plan the next or following task force meeting at the end of their current meeting. There are 8 meetings to be held by March 1, 2017

Meetings will be shaped by the ongoing process.

Chris Aycock, the facilitator, will send a Task Force Report to the Task Force after each meeting and prepare for the next meeting.

Staff support and expertise is needed before and at meetings.

Make informed decisions:

Data, history, best practices, benchmarking and other sources, including but not limited to:

- History of past City of Raleigh task forces that reviewed CAC's and Citizen Engagement
- Access to any reports that have relevance to past task forces regarding community engagement
- Any statistics and trend information on CAC participation





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- The Community Development and Parks, Recreation, Arts, and Cultural Resources Citizen Participation Plan
- Citizen engagement best practices from other cities

Gather perceptions of citizens:

Develop ways to get feedback from citizens to this task force.

Task Force Discussion included these items:

Citizens no matter where they live should have equal access to community engagement as well as the same access to information from the city. This mutual process is central to democracy. This task force sees it as their task to serve all the citizens of Raleigh.

Citizens should be able to communicate with their city in different formats and by different approaches that meet their needs.

Citizens should be able to both find predictability and standardization while also allowing each area of the city to raise their own unique issues.

Task Force Members

Amy Fulk, Courtney Crowder, Joyce Fitzpatrick, Damon Circosta, George Chapman, Valerie Jordan, Brad Johnson, Carole Meyre were all present.

Tom Oxholm was not present, but did complete email responses to the questions in the agenda, prior to the meeting.

